



THE STAR INN AT HAROME – ACCESS STATEMENT

The Star Inn is committed to providing reasonable access for those with disabilities to its Restaurant and Hotel facilities. In this statement, we have attempted to accurately describe the facilities offered to visitors to enable visitors to judge for themselves the suitability in line with their own access needs.

Pub and Restaurant

Access for those with physical disabilities is available in the 'New Restaurant'. Cars can be parked in front of the Restaurant whilst wheelchair users or those with restricted mobility are exiting a vehicle and there is a sloped path from the road to the New Restaurant entrance. Please note the car park itself contains some uneven surfaces.

The inward-opening doorway is sufficiently wide (over 90cm) for normal wheelchairs and there is also a 'disabled' toilet within the Bar area (doorway over 90cm wide). Within the toilet (actual toilet height – 48cm), there is a horizontal rail on the wall adjacent to the toilet. There is also an emergency alarm pull cord and a flashing light, when the fire alarm sounds. On the sink is a lever tap and there is a good colour contrast between the surfaces of the toilet and the washbasin (white) and the floor surface (brown).

There is no change in level between the Cocktail Bar area and the New Restaurant and there are no rugs or mats within this area. Diners would usually make a reservation for the Restaurant and, at this time, it is possible to plan table allocations to create sufficient space for a wheelchair.

Waiter/waitress service is available from the bar directly to the table, and there is background music throughout the building.

Menus are changed very often and it is not therefore possible to provide a Braille menu. However, with adequate notice, a special large print menu could be provided. Dishes can also be modified for ease of eating on request, and we can cater for all dietary needs with notice.

Pub Exterior

Access to the rear terrace involves steps to the higher level and similarly the kitchen garden is not suitable for wheelchair use. However, the area to the front of the pub has a paved level area with picnic-style tables, which is more suitable. Drinks and food can be ordered and served at the table on request.

Hotel

There are 4 ground floor rooms with parking very close-by, although the car park has a gravel finish and contains some uneven surfaces. Two of the rooms can be booked as twin rooms. There is a level access to the hotel lounge and 'Wheelhouse' breakfast room. One of our ground floor rooms has a separate shower and tends to suit those who find baths difficult. However, there are no special handrails fitted to any of the bathrooms at present and the toilet in the hotel reception area is not suitable for wheelchair users.

Trained assistance dogs can be accommodated in the ground floor rooms, by arrangement.

Travelling to The Star Inn

Directions are available on our website and our postcode for Satnav purposes is YO62 5JE. The nearest railway stations are Malton, York and Thirsk, and we would recommend booking a taxi in advance, if travelling by train.

Buses do come through Harome village, but their infrequency would make it very difficult to plan a visit to the pub.

In addition to a large car park, there is further roadside parking within the village of Harome.

Additional Information

The nearest hospitals with an A&E Unit are York and Scarborough. The closest GP's surgery is in Helmsley, just over 1 mile away.

Enquiries

Please do not hesitate to contact us with any queries, by telephone on 01439 770397 or email: reservations@thestarinnatharome.co.uk.